

# 39<sup>th</sup> International Conference of Data Protection and Privacy Commissioners Hong Kong

## Closed Session: Government Information Sharing – the Estonian model

### Proposed presentation by Viljar Peep

#### Key themes for presentation

This is a draft outline of the presentation being delivered by Viljar Peep.

1. Northern Europe seems to be a region having less privacy concern:
  - a. Public sector datasets are widely cross-linked.
  - b. “Collect once, use many times” model.
  - c. Personal ID-numbers are not secret.
  - d. Personal ID-numbers have been used across the public and private sector.
  - e. Personal ID-numbers are recognisable (incl. date of birth), not randomly combined.
  - f. Estonia: e-ID (digital authentication and signing) is mandatory and widely used. It saves around 2% of the GDP.
  - g. Estonian online-services: companies’ registration (99%), e-banking (99%), tax declaring (96%), local and national election (31%). Online health records, medical prescriptions...
2. Government’s datasets – is it a super-database or a dispersed system?
  - a. Many databases + one classificatory system + one security system + one blockchain-based data exchange layer (shared with Finland) + one system for uniformed descriptions of databases/services + eID as access key + data-embassies.
  - b. Non-duplication-principle = referencing rather than storing.
  - c. Fine-grade logging and auditing of accesses.
  - d. Uniformed detailed descriptions of databases/services – used for approval proceedings by the national data protection authority and the national IT and cyber security authority.
  - e. The data protection authority oversees all aspects of public sector information management. Coordinated activities with the IT and cyber security authority.
3. Personal ID schemes – how to create trust and confidence?
  - a. Publicly available personal ID = no secrets to steal.
  - b. Recognisable ID = memorability, no problems with namesakes (especially when publishing unpleasant information), exact searches.
  - c. Unique personal ID in universal use = more transparency for individuals.
4. The government owes a secure e-ID to its citizens
  - a. Issued like passports – the holder is the right person.
  - b. The ID-card contains two certificates (authentication + signing). Mobile ID is voluntary.

- c. Two-factors-identification.
  - d. Personal ID-numbers can be used for encryption of documents.
  - e. No biometrics. No Near-Field-Connection.
  - f. Available for the private sector services (widely used) and for good foreigners (e-residents).
5. Citizen's trust and confidence is the key (Eurobarometer special surveys on privacy and cybersecurity):
- a. Privacy and transparency cultures are regionally diverse.
  - b. Privacy concerns are lower when a society is more transparent.
  - c. Privacy and cyber security concerns are lower when the Government builds up the basic digital infrastructure.
  - d. Online banking as an example: more usability = more trust and confidence = more security awareness.
  - e. Frequent use of digital services: less privacy concerns, more concerns on data quality.