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## The ICDPPC and Accountability

**Madrid Resolution on International Standards for the Protection of Privacy** 6 November 2009, Article 11

The responsible person shall:

- Take all the necessary measures to observe the principles and obligations set out in this Document ..., and
  - Have the necessary internal mechanisms in place for demonstrating such observance both to data subjects and to the supervisory authorities



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## Aorals LABILITY Job Stans Trustworthiness Accountal CORE VALUES Morals PRIDE al RESPONSIBILITY ACTIONS OF TRAIT RESPONSIBLE OF Commitment ACTIONS OF TRAIT TO THE SECONDANCE OF THE SECONDANCE OF TRAIT



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## The Meaning of Accountability

**Rechenschaftspflicht – rozliczalność - responsabilité** 

la responsabilidad proactiva y demostrada

Actively developing compliance and being able to demonstrate compliance

"A rose by any other name would smell as sweet"





## Accountability across the world





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## Accountability as the solution

- accountability is a global standard
- both law and guidance are required
- GPEN 2018 Data Sweep IAPP / EY 2018 Report
- the solution, not the problem



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## Accountability as a toolbox



Privacy by design and privacy by default **Records of processing activities** Security measures and data breach notification procedures **DPO – privacy officer DPIA – privacy impact assessment Codes of conduct** Certification



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## The "Aha!" Moment

A philosophy of being a responsible and ethical steward of personal information





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Accountability in action "the first among the principles because it is the means by which organisations are expected to give life to the rest".

 Organisational commitment Privacy Management Program

DPO – privacy officer

Transparency – to individuals, regulators and the public



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Why accountability: advantages for regulators Satisfies due diligence, enables prioritisation **Minimises over-reporting Provides a bridge between jurisdictions** Means leadership, support and guidance, in addition to enforcement



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Why accountability: advantages for organisations **Preparation for the known unknowns Ready for the regulator Reputation and competitive advantage** Methodology for dealing with Al



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# Accountability when things go wrong

"Whatever can go wrong will go wrong"

Fail to plan, plan to fail **Fines support accountability Enforced accountability** Damage to reputation, damage to business



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## Accountability and the courts

"Privacy has a cost" – US Supreme Court

• "Privacy is the constitutional core of human dignity" – Indian Supreme Court

• "Effective and complete protection" - CJEU by way of "high levels of accountability" in view of the "central theme" of accountability



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## Conclusions Accountability is world-wide "Crucial, crucial" for data protection Proactive and demonstrable responsibility woven into the cultural and business fabric of organisations **Regulators must explain and enforce** Leads to the flowering of Accountability 2.0



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## "Not everything that is legally compliant and technically feasible is morally sustainable"

- Giovanni Buttarelli 1957 - 2019



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