



## GPA Global Privacy and Data Protection Awards 2021

### Entry Form

To submit an entry to the GPA Global Privacy and Data Protection Awards please complete and email this form to [secretariat@globalprivacyassembly.org](mailto:secretariat@globalprivacyassembly.org) no later than **14 June 2021**.

Note: GPA member authorities can submit as many entries as they wish, but a separate form should be used for each different entry, submitted by the deadline above.

Languages: The GPA documentation Rule 6.2<sup>1</sup> applies.

#### 1. CONTACT DETAILS FOR THIS ENTRY

Privacy/Data Protection  
Authority:

Office of the Australian Information Commissioner

#### 2. ELIGIBILITY

By submitting this entry, I confirm that (*please tick all boxes to confirm*):

- The Authority is a member of the Global Privacy Assembly
- The initiative described in this entry was undertaken since January 2020.
- I am aware that the information in the entry (other than the contact details in 1(a) above) will be publicised by the GPA Secretariat.

#### 3. CATEGORIES

Please indicate which category you wish to enter.

*Please tick **one**; please use a separate form for each category you wish to enter:*

- Education and Public Awareness
- Accountability
- Dispute Resolution and Enforcement
- Innovation
- People's Choice

#### 4. DESCRIPTION OF THE INITIATIVE

**a. Please provide a brief summary of the initiative (no more than 75 words)**

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<sup>1</sup> [GPA Rules and Procedures](#), Rule 6.2 'Assembly documents':

Without prejudice to section 4.2, Assembly documents, including accreditation and observer applications may be submitted in English or in another language. In the latter case, the documents shall be accompanied by an English version. Members with the ability and the resources to do so are encouraged to translate proposed resolutions and other Assembly documents such as the Assembly Rules and Procedures.

The Office of the Australian Information Commissioner (OAIC) produced a suite of COVID-19 guidance materials to educate Australian government agencies, organisations and individuals about personal information handling practices during the pandemic.

**b. Please provide a full description of the initiative (no more than 350 words)**

At the start of the pandemic, the OAIC convened an internal COVID-19 privacy taskforce to provide dedicated privacy advice and guidance on COVID-19 matters. Since March 2020, the privacy taskforce has worked quickly and collaboratively to produce a suite of COVID-19 guidance materials to educate Australian Government Agencies, organisations and individuals about their privacy rights and obligations.

The guidance materials focus on key areas such as:

- assessing privacy risks in changed work environments;
- understanding privacy obligations towards staff during the pandemic;
- privacy rights and obligations regarding the Australian government's COVIDSafe app;
- privacy considerations regarding the collection of personal information for contact tracing purposes; and
- privacy rights and obligations regarding the collection, use, storage, and disclosure of employee health information related to the COVID-19 vaccine.

Key pieces of guidance relating to the Australian Government's COVIDSafe app were developed to accompany the legal framework of privacy protections that were established under Part VIII A of the *Privacy Act 1988* (Privacy Act). In addition to educating regulated entities on their new obligations under the Privacy Act, the Guidance for individuals was translated in to 10 different community languages to ensure a broad cross-section of the community were educated about their privacy rights related to the COVIDSafe app.

**c. Please explain why you think the initiative deserves to be recognised by an award (no more than 200 words)**

The OAIC worked collaboratively with a range of stakeholder to produce this suite of guidance materials, including Commonwealth government agencies and Australia's National COVID-19 Privacy Team (consisting of OAIC staff and state and territory privacy regulators). The OAIC also consulted with industry and privacy professionals who provided feedback to inform the development of the guidance.

The OAIC's guidance generated significant interest on the OAIC's webpage and social media channels. For example, the [Coronavirus \(COVID-19\): Understanding your privacy obligations to your staff](#) received over 50,300 views at the start of the pandemic. The OAIC's [Guidance for businesses collecting personal information for contact tracing](#) received over 24,000 views and the OAICs more recently developed [COVID-19 Vaccinations: Understanding your privacy obligations to your staff](#) has received close to 7,000 views to date.

- d. Please include a photograph or image, if you wish** *(This will be published with your entry on the GPA website. The image can be pasted into the box below, be sent as an attachment or a link may be provided)*

- e. Please provide the most relevant link on the authority's website to the initiative, if applicable** *(The website content does not need to be in English)*

1. [Assessing privacy risks in changed working environments: Privacy Impact Assessments](#)
2. [Coronavirus \(COVID-19\): Understanding your privacy obligations to your staff](#)
3. [The COVIDSafe app and my privacy rights](#)
4. [Privacy obligations regarding COVIDSafe and COVID app data](#)
5. [Guidance for state and territory health authorities regarding COVIDSafe and COVID app data](#)
6. [Guidance for businesses collecting personal information for contact tracing](#)
7. [COVID-19: Vaccinations: Understanding your privacy obligations to your staff](#)
8. [COVID-19: Vaccinations and my privacy rights as an employee](#)
9. [FOI and COVID-19 FAQs](#)

- f. Please provide any other relevant links that help explain the initiative or its impact or success** *(e.g. links to news reports or articles):*