GPA Global Privacy and Data Protection Awards 2024

Entry Form

To submit an entry to the GPA Global Privacy and Data Protection Awards please complete and email this form to secretariat@globalprivacyassembly.org **no later than 17 June 2024.**

Note: GPA member authorities can submit as many entries as they wish, but a separate form should be used for each different entry, submitted by the deadline above.

Languages: The GPA documentation Rule 6.2[1] applies.

1. CONTACT DETAILS FOR THIS ENTRY	
Privacy/Data Protection Authority:	Hellenic Data Protection Authority
Person completing this form:	Dr Elias Athanasiadis
	First name　　　　　　　　*Last name*
Job title:	Head of Communications
Email address:	eathan@dpa.gr

2. ELIGIBILITY

By submitting this entry, I confirm that (*please tick all boxes to confirm*):

☒ The Authority is a member of the Global Privacy Assembly

☒ The initiative described in this entry was undertaken since January 2022.

☒ I am aware that the information in the entry (other than the contact details in 1(a) above) will be publicised by the GPA Secretariat.

3. CATEGORIES

Please indicate which category you wish to enter.

*Please tick **one**; please use a separate form for each category you wish to enter:*

☐ Education and Public Awareness

☒ Accountability

☐ Dispute Resolution and Enforcement

☐ Innovation

☐ People's Choice

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[1] GPA Rules and Procedures, Rule 6.2 'Assembly documents':
Without prejudice to section 4.2, Assembly documents, including accreditation and observer applications may be submitted in English or in another language. In the latter case, the documents shall be accompanied by an English version. Members with the ability and the resources to do so are encouraged to translate proposed resolutions and other Assembly documents such as the Assembly Rules and Procedures.

4. DESCRIPTION OF THE INITIATIVE

a. Please provide a brief summary of the initiative *(no more than 75 words)*

In order to facilitate the data controllers' awareness of their responsibilities in the context of their accountability, the Hellenic DPA (HDPA) created in 2023 an information and guidance tool (**data breach wizard**) for the notification of incidents of personal data breach. This tool aims to provide practical examples on how a data controller (especially SME) should act, from the point of being aware about a data breach until filing a notification to the HDPA.

b. Please provide a full description of the initiative *(no more than 350 words)*

The information and guidance tool for the notification of incidents of personal data breach to the DPA guides the data controller to an interactive wizard of questions, where depending on its answers regarding the circumstances of the specific incident, after being notified of relevant explanatory and informative material, is guided about the necessity to notify the incident to the DPA.

The **data breach wizard** identifies six broad categories of data breaches and for each one of them, though a series of questions that are easily answered (mostly yes/no) provides guidance on how a data controller should act to mitigate the breach, whether a notification to the HDPA is necessary and also if it is advisable/necessary to inform the affected data subjects on the data breach and its consequences.

The tool is available under https://eservices.dpa.gr/wizard/?id=1331560
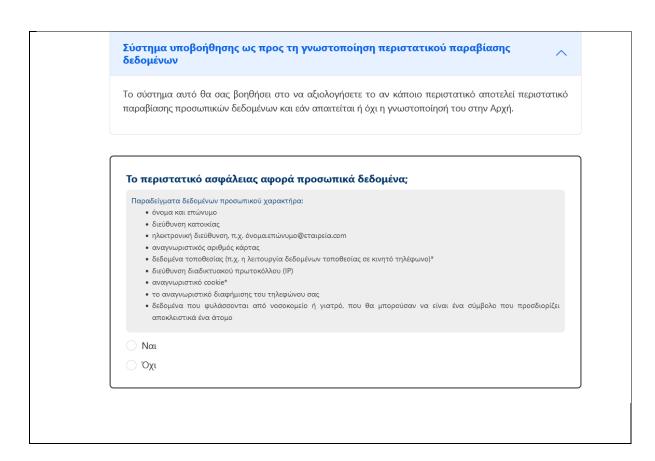
The information material is enriched by short animations which provide useful examples of security incidents that can be characterized as a breach of personal data and include the appropriate way to react to them. They cover accidental disclosure of personal data and malicious security incidents. The animations are available under: https://www.dpa.gr/index.php/el/foreis/asfaleia_dedomenwn/gnwstopoiisi_paraviasis

c. Please explain why you think the initiative deserves to be recognised by an award *(no more than 200 words)*

The HDPA has identified that it receives a relatively small number of data breaches, in comparison to other EU/EEA countries. Since Greek businesses are mostly SMEs (and notably most of them belonging to the small SMEs category), providing practical and easy guidance is crucial for such enterprises.

The rationale behind this tool is to provide SMEs with a relatively simple tool, that they can easily use when they face the potential of a data breach, without having to read large texts with legal terminology.

d. Please include a photograph or image, if you wish *(This will be published with your entry on the GPA website. The image can be pasted into the box below, be sent as an attachment or a link may be provided)*

Inside the screenshot:

Σύστημα υποβοήθησης ως προς τη γνωστοποίηση περιστατικού παραβίασης δεδομένων ⌃

Το σύστημα αυτό θα σας βοηθήσει στο να αξιολογήσετε το αν κάποιο περιστατικό αποτελεί περιστατικό παραβίασης προσωπικών δεδομένων και εάν απαιτείται ή όχι η γνωστοποίησή του στην Αρχή.

Το περιστατικό ασφάλειας αφορά προσωπικά δεδομένα;

Παραδείγματα δεδομένων προσωπικού χαρακτήρα:
- όνομα και επώνυμο
- διεύθυνση κατοικίας
- ηλεκτρονική διεύθυνση, π.χ. όνομα.επώνυμο@εταιρεία.com
- αναγνωριστικός αριθμός κάρτας
- δεδομένα τοποθεσίας (π.χ. η λειτουργία δεδομένων τοποθεσίας σε κινητό τηλέφωνο)*
- διεύθυνση διαδικτυακού πρωτοκόλλου (IP)
- αναγνωριστικό cookie*
- το αναγνωριστικό διαφήμισης του τηλεφώνου σας
- δεδομένα που φυλάσσονται από νοσοκομείο ή γιατρό, που θα μπορούσαν να είναι ένα σύμβολο που προσδιορίζει αποκλειστικά ένα άτομο

○ Ναι
○ Όχι

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e. **Please provide the most relevant link on the authority's website to the initiative, if applicable** *(The website content does not need to be in English)*

https://eservices.dpa.gr/wizard/?id=1331560

https://www.dpa.gr/sites/default/files/2024-01/Jan2024.pdf (page 4, 18-1-2024)

f. **Please provide any other relevant links that help explain the initiative or its impact or success** *(e.g. links to news reports or articles):*